Introduction

Coupa complies with customer contracts and regulatory requirements.Contractual compliance refers to adherence to the terms and conditions outlined in legal agreements and contracts, ensuring that all parties involved fulfill their obligations. Regulatory compliance involves conforming to laws, regulations, and industry standards set by governing bodies to ensure ethical and legal business practices.

How Regulatory and Contractual Compliance Impact Coupa's AI Initiatives

Data Classification

Coupa collects, maintains, secures, and discloses personal data solely for legitimate business purposes. Coupa's data classification rapidly creates a client-specific taxonomy to suit each customer's needs. Coupa also implements the same security controls in AWS and Azure using their respective constructs. It helps in determining how our AI systems handle and process the data, ensuring compliance with applicable regulations and contractual obligations.

Privacy Protection

Coupa's privacy framework ensures compliance with the privacy laws of countries where they operate and where their customers' users are located and maps to the ISO27701 and ISO27001 controls to ensure it can satisfy legal requirements. Each control in Coupa's privacy framework has a predetermined frequency and a designated control owner. Coupa has a Privacy Handbook which provides detailed information on each of its privacy controls, and execution of the controls is formally documented.

Risk Mitigation

Coupa helps organizations minimize legal and security risks, including those related to AI implementations. Coupa performs a continuous Enterprise Risk assessment that includes risk identification, risk assessment, and risk monitoring. Periodic risk assessments are also performed to review current controls and their effectiveness to ensure policies and procedures address relevant regulatory and contractual requirements.

For more information on Coupa's AI compliance, go to
https://compass.coupa.com/en-us/trust/compliance.