

Coupa Contingent Workforce

Manage contingent workers and services spend at scale

Companies spend more on services than any other category. Coupa Contingent Workforce (CCW) provides the advanced capabilities you need to manage services and non-employee workforce spend. It helps you address issues such as lack of visibility, inefficient processes, and non-compliance.

CCW's Key Features Bring Visibility and Control to Your Spend

Coupa's comprehensive suite breaks down silos to help manage the entire service lifecycle, from sourcing to procuring to managing your services spend.

Flexible Applicant Questionnaires

Save time and increase operational efficiency with standard candidate screening questions.

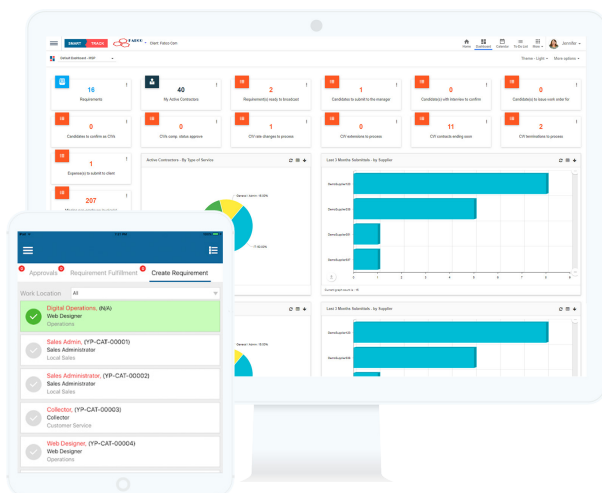
User-Centric Mobile Application

CCW offers a modern and intuitive experience, including a full-featured mobile application to easily:

- Request a Contingent Worker
- Review resumes and give feedback
- Approve timecards, extensions, and invoices

Smart Matching of Jobs and Candidates

The Match Index Intelligence feature uses machine learning, fueled by market data, to match submitted resumes with requisition requirements. With candidates sorted and ranked based on best match, you can make better hiring decisions, faster.



CCW in Action

A large utilities company used CCW to quickly vet candidates for licensing and training requirements. By using the Favorable Candidates feature, **they filtered out unsuitable candidates to review 23% fewer resumes last year, saving time and increasing efficiency.**

Automated Onboarding and Offboarding for Contingent Workers

Enforce compliance for onboarding and offboarding with configurable company- and role-specific rules. From background checks to safety training, network access to NDAs, CCW makes sure you don't miss a step.

Advanced SOW Services Management

CCW manages all of the complexities of global, variable, and intricate Statement of Work projects. CCW provides advanced intelligence and automation, allows full project visibility, enables supplier relationship management, and manages deliverables and payments.

Business Intelligence and Custom Reports

CCW provides 20+ Business Analytics Reports, 300 Standard Reports, and customizable tables. With transparent performance metrics, you can better manage supplier relationships.

Measurable Success

With CCW, you can drive measurable business value through:

- cost savings
- operational efficiency
- insights into spend
- increased user adoption
- better talent selection
- enforcing compliance

Coupa Contingent Workforce includes:

- Applicant Questionnaires – Provide mandatory questions to candidates
- Mobile Application – Approve documents on the go
- Match Index Intelligence – Connect the best workers to the right job
- Onboarding/Offboarding – Comply with business policies
- Advanced SOW Services – Manage all types of SOW projects
- Business Intelligence – Gain visibility across service spend

